

Tweet the Manager
Stephen Barker - Strategic Development Engineer
1700 – 1800 08 November 2016

You said	We said
	Today from 1700 to 1800 join Stephen Barker, our Strategic Development Engineer, for Tweet the Manager #ttmStephen https://www.chilternrailways.co.uk/tweet-us
	Hi all Stephen Barker here to take your questions. #ttmstephen
#ttmstephen Will anything be done to increase capacity on the 16.53 from MYB? 2 overcrowded carriages!	Currently we're unable to increase the capacity on this service However services before & after do have more space #ttmStephen
#ttmstephen hi Stephen - what happened to the direct services between MYB and Stratford-upon-Avon? These have disappeared 😞 hm,Im having to hang around an extra hour in December because the train at the best time means a 30 min wait at Dorridge...	Although not direct, the Leamington to Stratford-upon-Avon shuttles offer more and faster connections to London. #ttmStephen
#ttmstephen will I arrive on time once this week? Late 4/4 journeys so far this week HWY -MYB 7.59 & 4.50 return.Not massively late but enough to cause probs with tight work/childcare schedule	Sorry you've been delayed this week. Which service do you usually take? #ttmStephen
#ttmStephen Also, any impact on your plans following the delay to Oxford/Didcot electrification? Thanks! Thx! Looking forward to it. One last: I normally travel BIT/MYB, could I choose to travel to/from PAD instead? Same ticket?	No this doesn't impact us as we run diesel trains. Looking forward to opening the route from Oxford centre on 12 Dec #ttmStephen
#ttmStephen why should I pay £62.50 from BIT to stand up and have poor wifi	Which service do you take? #ttmStephen
#ttmstephen how will you fit in extra passengers then Oxford city centre opens?	We've got additional carriages entering service from December and adjusted train lengths where necessary #ttmStephen

<p>#ttmStephen Why does the Bicester London road crossing have to close for so long when Oxford-bound trains are coming?</p> <p>More seriously though, it's causing traffic issues and people are often racing the barriers as an outcome of that.</p> <p>Thanks. What's the "certain point" though? Haddenham? ;-)</p> <p>#ttmStephen Please don't say "safety" :) It's often down for 5 or 6 minutes before a train appears.</p> <p>I catch it frequently, as a pedestrian, at random times. It's usually 5 minutes, regardless of time of day.</p>	<p>Safety regulations mean that the barriers have to come down when the train is at a certain point. #ttmStephen</p> <p>We've kept the time that the barriers are down as short as possible. Should normally be less than 5 minutes. #ttmStephen</p>
<p>are there any plans to increase the number of loco-hauled 6-car trains to Birmingham? Say 1 per hour? #ttmstephen</p>	<p>No plans at present. However we will keep this under review. #ttmStephen</p>
<p>why when passengers numbers are up are your trains getting shorter, particularly in the evenings? #ttmstephen</p>	<p>I'm not aware of any trains being shorter. We try to match carriages to demand by carrying out passenger counts #ttmStephen</p>
	<p>Thank you for your questions this evening. #ttmstephen</p>

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